

BI Maturity Assessment

One of the first steps in any BI Program is an assessment of your company's readiness and capabilities for business intelligence.

The assessment determines what is the business need for BI, the ability of business processes and operational systems to support BI, the level of progress of current BI initiatives, future BI plans, and outlines the appropriate steps needed to make BI work.

The BI Maturity Assessment helps companies to determine:

- **Business Need** – define what are the top business needs and demands for BI, as well as the benefits a BI program will bring to your company;
- **Availability of Information** - whether the company has all the information they need to answer their current business questions and identify and easily support new business opportunities;
- **Current Business Intelligence Capability** – we'll help assess the effectiveness of your BI organization and governance, identify current and future users of BI, assess the extent of transforming existing data into meaningful information, standard defined KPIs and business transformation rules;
- **Review of Current BI Systems** - including decision support, ad hoc query and reporting, analysis, forecasting, and data mining;
- **Information Latency** - how timely and up-to-date current information is and what gap analysis exists between current situation and future needs;
- **Business Need** – define what are the top business needs and demands for BI and the benefits of BI;

The BI Maturity Assessment answers these questions:

1. Business Need for BI and Benefits
2. Review and Assessment of Existing Systems and Data
3. Analysis and recommendation of Current BI Organization and User Groups

The Business Need for BI

1. Identify the top KPIs required by the business
2. Review existing business processes and operational systems to identify issues, problems and opportunities for collecting the appropriate data to improve decision-making process
3. Identify possibilities for improvement of existing business processes

Review of Existing Systems and Data

1. General review of core operational and business processes
2. General review of currently available BI systems
3. Analysis of the existing level of integration between the different systems
4. Overview of current data availability – data elements, latency
5. Overview of existing KPIs and reports

BI Organization and User Groups Analysis

1. Review of current organization around BI – sponsors, existing initiatives and future plans
2. Identification of separate BI user groups, information needs and access/security requirements
3. Analysis of how the different types of users can leverage different types of information distribution methods: such as reporting, ad hoc query and analysis, and dashboards

BI Maturity Assessment Outcome

The outcome of the BI Maturity Assessment is a detailed report summarizing:

- Your company's current BI maturity and capability, including suggestions and recommendations in terms of future BI capability
- Potential benefits of BI initiatives, and recommendations on how to develop a mature BI solution, . This includes recommendations on improvements in both core business processes and operational systems.